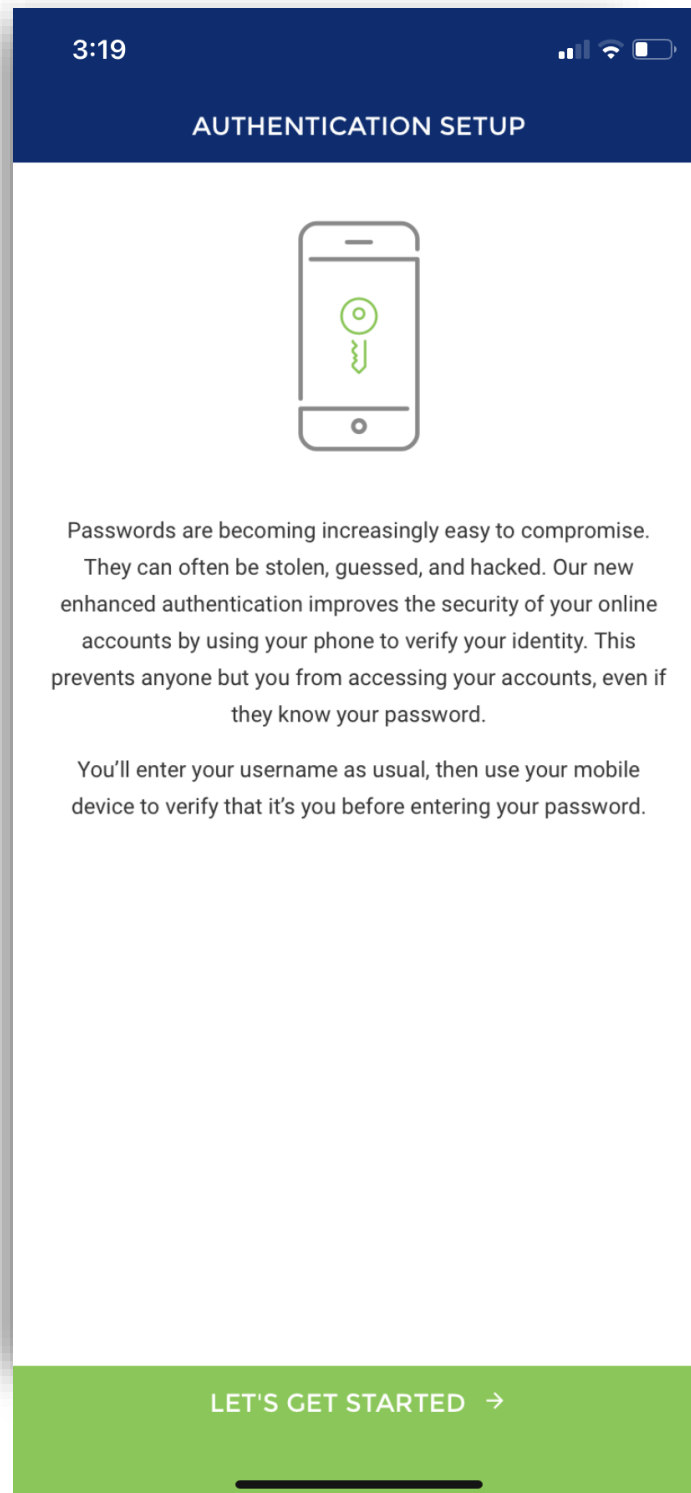




First National Bank

OOBA- Out of Band Authentication and DUO MOBILE

1. You will begin with a *Get Started* page. This will pop up the first time you sign onto the App after your Bank has implemented this additional safety measure.



Continued...

2. You will enter your 10-digit phone number, and a nickname for your device. You will see a line to choose what type of device (Apple/Android/Windows or Blackberry). Select the correct one, then click TEXT ME (this is the most common choice) You may be on a device that is not able to receive a Text- and would choose CALL ME

3:20

AUTHENTICATION SETUP

COUNTRY
United States

PHONE NUMBER required

NICKNAME required

Your device's nickname is how it will be referenced when signing in later or editing device settings.

SELECT YOUR DEVICE

(Left to Right)
Android
Apple
Windows
Blackberry


Can your device receive a text message? ☒

[Use other mobile device or landline](#)

Continued...

3. You will receive a text or call with a verification code. You will see a box to enter the VERIFICATION CODE received by a notification on your device. After putting in the 6 digit code, you will click on the green band at the bottom of the screen: **VERIFY DEVICE**.



PHONE NUMBER	 +1 806-270-1398
NICKNAME	Carter
TEXT MESSAGE ON	Yes
DEVICE SELECTED	iOS

Enter the verification code that you received below:

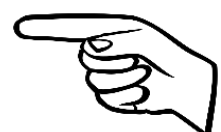
required

VERIFICATION CODE



Didn't get a message? [Resend Verification Code](#)

Enter the wrong phone number? [Start the process over](#)



Continued

4. If you are using a smartphone- you will be given the opportunity to download **DUO MOBILE**. **Using DUO is not required, you may skip** this step and use SMS Text, phone call or Email.
- Note: If you are outside the USA, DUO will work when SMS text is not available.

3:21

AUTHENTICATION SETUP

X

Duo Mobile is an application that runs on your phone and helps you authenticate. Without it you'll still be able to log in using a phone call or text message, but we strongly recommend that you use Duo Mobile to authenticate quickly and easily.

WHY USE DUO MOBILE?

- It's fast & easy – one click Approval/Denial
- Works in any country
- Doesn't require cell service

INSTALL THE APP

Select "User Duo Mobile" and receive two text messages:

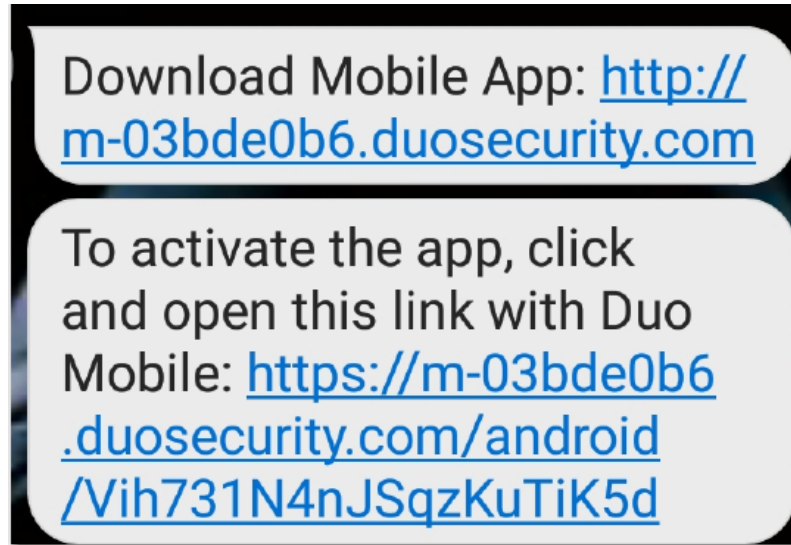
1. THE FIRST MESSAGE WILL CONTAIN A LINK TO INSTALL THE DUO MOBILE APP. PLEASE CLICK THE LINK TO INSTALL THE APP.
2. THE SECOND MESSAGE WILL CONTAIN A LINK TO ACTIVATE YOUR ACCOUNT. PLEASE CLICK THE LINK TO ACTIVATE YOUR ACCOUNT IN THE DUO MOBILE APP.

USE DUO MOBILE

SKIP THIS STEP →

Continued...

5. If you choose to download the app, you will receive 2 links via text to download and verify the app. By downloading the DUO Mobile App- your Ooba verification/Approval will be one click. (no code, text, etc.) It will be quick and easy.



After the the DUO Mobile app is downloaded and installed, return to the text and click on this link.

This will install your security certificate.

Continued on next page

6. Once it is verified- you will get a DUO MOBILE SCREEN.

This Screen allows you to choose MOBILE APP PUSH

11:49

AUTHENTICATE X

For added security we have enabled Multi-Factor Authentication (MFA) for our users.

SELECT A DEVICE

DEVICE
Sally's Mobile

CONFIRM VIA

We need to confirm that you have access to the selected device by sending a passcode via a third-party application or via text message, or we can call the device.

Mobile App Push Passcode via Text Phone Call

ENTER PASSCODE

Enter the passcode from the Duo mobile app
Choose to receive a one-time passcode via text

DUO MOBILE now

Login request
Login request: 1836 Auth API

For added security we have enabled Multi-Factor Authentication (MFA) for our users.

SELECT A DEVICE

DEVICE
Sally's Mobile

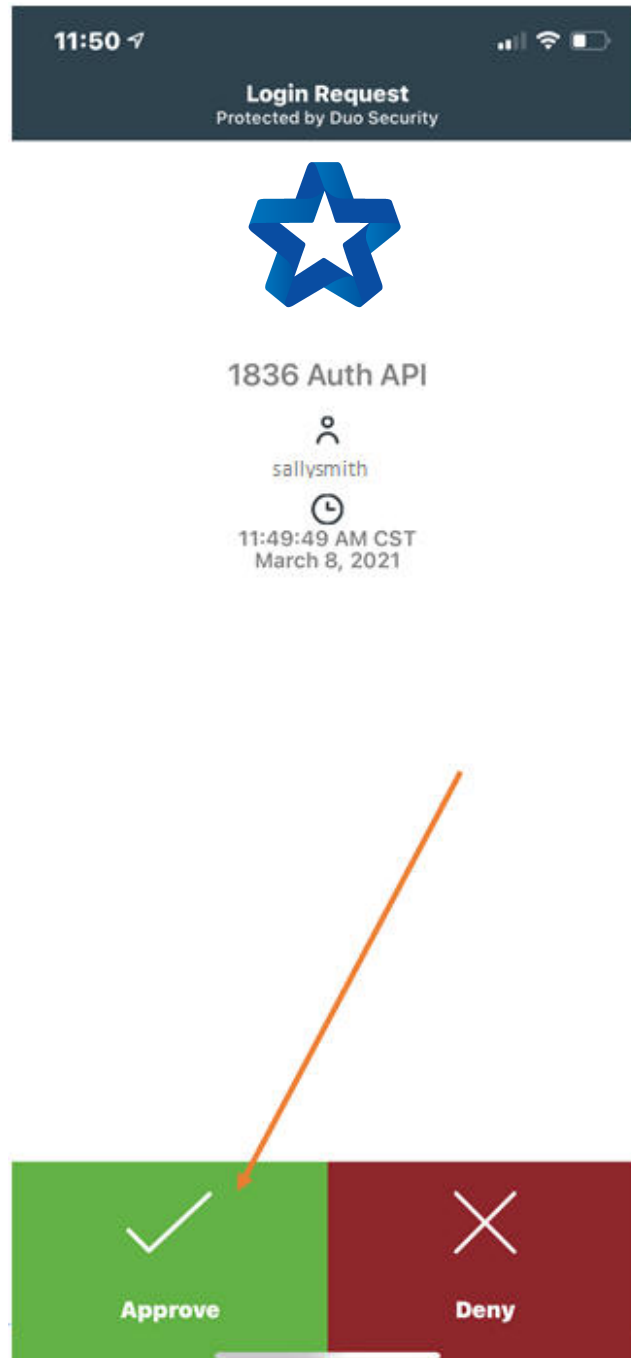
CONFIRM VIA

7.

Once you click on the Mobile App Push- you will receive a **Login Request** from Duo Mobile- and will be able to click it. If you miss it- go to your notices- and click on the **Login Request** from Duo Mobile

Continued...

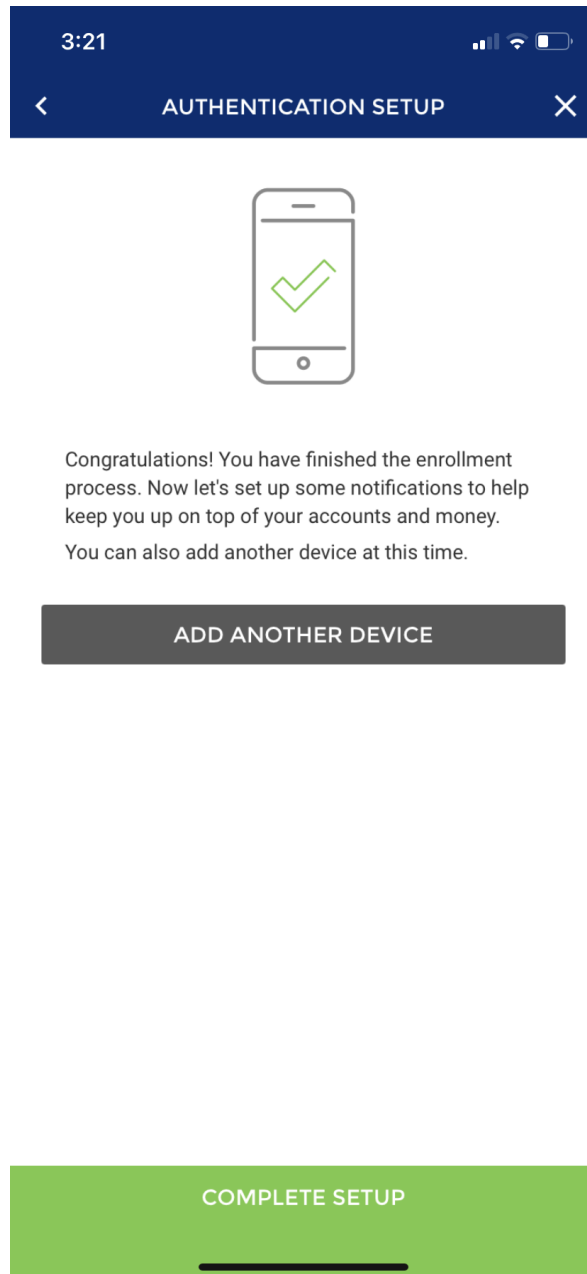
8. The **Login Request** Screen will appear- Press **Approve** and you will-be logged in!



SEE NEXT PAGE FOR INSTRUCTIONS ON HOW TO ADD ANOTHER DEVICE

ADD OTHER DEVICES (this may be done on the INITIAL set up) If you would like to add another device later- Please contact the Bank and they can CLEAR and RESET your OOBA, and you can start over again. (just takes a few seconds!)

1. To add other devices you will click **ADD ANOTHER DEVICE**. This is the screen that pops up at the end of the initial OOBA set up.



2. You MUST make sure the other or new device you want to add- is present. Add the new device phone number and you can nickname it. (Nicknames are important- if you have more than one device) In addition you will choose what type of device and press TEXT ME.

Continued...

3:19

AUTHENTICATION SETUP

COUNTRY

United States

→

PHONE NUMBER


(123) 556-7890


NICKNAME


Sam's Phone


Your device's nickname is how it will be referenced when signing in later or editing device settings.

SELECT YOUR DEVICE










Can your device receive a text message?



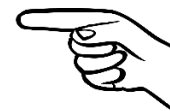
VERIFY DEVICE

We need to verify the setup of your device. We can call or text a verification code to use on the next step

TEXT ME

CALL ME

[Use other mobile device or landline](#)



- OOBA- will send a verification CODE to the device you are adding- and you will need to place the code in the box on your current device to verify it is ok to add the new one. Once accepted- you may choose DUO MOBILE for the new device and follow the steps above. (#4 through #9). The 2 texts to add the DUO MOBILE will appear on the new device. (You can add the APP to the new device and activate it.) Now you have both devices set up with OOBA and may choose which device you want the Verification Code sent to when you are in your Mobile App and OOBA Authorization is required.

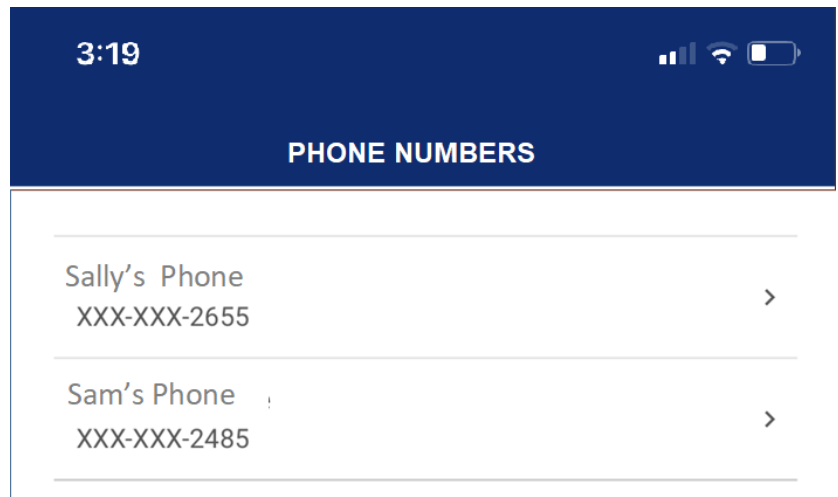
Continued...

4. The next time you are asked to use OOBA/ Authenticate – you will be given a choice to **SELECT A DEVICE** with a dropdown Box Click on the down arrow to open and you will have all your devices listed.



For added security we have enabled Multi-Factor Authentication (MFA) for our users.

SELECT A DEVICE

 →

The device you choose will receive the Authentication/Verification Code or the DUO MOBILE PUSH Screen to send a MOBILE PUSH for OOBA authorization.

Problems or Questions? Please Call:

806-659-5544 Spearman